

# Terms of Service

At DM Impact, we place the highest importance on safeguarding your privacy and ensuring a transparent relationship with our users. We urge you to carefully review this document to gain a comprehensive understanding of our dedication to serving you. When you engage with or access our services in any way, you are expressly acknowledging your acceptance of the practices and policies delineated in this Terms of Service agreement. By taking these actions, you provide your explicit consent for us to collect, utilize, and share your information in strict accordance with the terms and conditions set forth in this document. Your trust in us is invaluable, and we are committed to delivering our services with the utmost integrity and responsibility.

## **NOTE IMPORTANT, READ CAREFULLY.**

By participating in DM Impact's services, you and the organization you represent (referred to as "Customer" or "You") are providing your unconditional consent to be bound by and become a party to this agreement. This agreement consists of this paragraph, any registration, enrollment, or order page or form presented by DM Impact, and the following terms and conditions (collectively referred to as the "Agreement") concerning the services provided by DM Impact.

If you do not unconditionally agree to all the terms of this Agreement and all documents and third-party terms and conditions referenced within, please do not check the "Agree and Create Account" button during sign-up. If you proceed with the setup process, you are confirming that you are authorized to bind the Customer to this Agreement. If you are executing this Agreement on behalf of an organization, you also represent that you have the authority to do so.



**Effective Date: 01 January 2023**

Thank you for choosing DM Impact as your marketing partner. These Terms of Service ("Terms") outline the terms and conditions governing your use of our marketing services. Please read them carefully, as they form a legally binding agreement between you and DM Impact, a marketing firm based in India. By accessing our services, you agree to comply with and be bound by these Terms.

## **1. Description of Services**

DM Impact offers a range of marketing services, including but not limited to digital marketing, content creation, social media management, and advertising. The specific details of the services provided will be outlined in separate agreements or proposals as mutually agreed upon.

## **2. User Responsibilities**

You agree to provide accurate and up-to-date information necessary for the provision of our services.

You are responsible for maintaining the confidentiality of your account credentials and for any activities that occur under your account.

You agree to comply with all applicable laws and regulations in your use of our services.

You will not engage in any activity that may harm the reputation of DM Impact or its clients.

## **3. Payment and Billing**

Payment terms and billing details will be outlined in separate agreements or invoices.

Failure to make timely payments may result in the suspension or termination of services.

## **4. Intellectual Property**

DMImpact retains all intellectual property rights to any content or materials created as part of our services, unless otherwise specified in a separate agreement.

## **5. Confidentiality**

DMImpact agrees to treat all client information and data as confidential and will not disclose it to third parties, except as required by law or with the client's express consent.

## **6. Termination**

Either party may terminate services with prior written notice as specified in the service agreement.

DMImpact may suspend or terminate services immediately for breach of these Terms.

## **7. Limitation of Liability**

DMImpact shall not be liable for any indirect, incidental, consequential, or punitive damages arising out of or in connection with the use of our services.

## **8. Dispute Resolution**

Any disputes arising from these Terms will be resolved through negotiation or mediation, and if necessary, in accordance with the laws of India and the courts of [Jurisdiction].

## 9. Amendments

DMImpact reserves the right to modify these Terms at any time. Notice of changes will be provided to you, and your continued use of our services constitutes acceptance of the revised Terms.

## 10. Miscellaneous

These Terms constitute the entire agreement between you and DMImpact regarding the use of our services.

If any provision of these Terms is found to be unenforceable, it will not affect the enforceability of the remaining provisions.

DMImpact's failure to enforce any right or provision in these Terms shall not constitute a waiver of that right or provision.

## Contact Information

If you have any questions or concerns about these Terms of Service or our services, please contact us at:

DMImpact

- Address: Pune, Maharashtra
- Contact number: 9322438138
- Email: [harshad.vora@dmimpact.com](mailto:harshad.vora@dmimpact.com)/ [info@dmimpact.com](mailto:info@dmimpact.com)

By using our services, you acknowledge that you have read, understood, and agreed to these Terms of Service, and you agree to be bound by them.